



telecoms
our solutions. your success

SST Cloud Solution in Partnership with Mitel



Driving Digital Transformation

A comprehensive, fully integrated communications solution that supports native, enterprise-grade voice and Unified Communication and Collaboration (UCC) with multi-media capabilities. Delivering **faster, more effective, future-ready, business communications** in the form of feature-rich, real-time workgroup collaboration. Experience **unparalleled scalability, resiliency and security**.

Key Features

Call. Chat. Collaborate. All in One.

- ✓ Includes call control, instant messaging, audio, web and video conferencing, team collaboration, mobile apps and more.
- ✓ One screen for everything so you can get more done faster and with less hassle.
- ✓ Smart features like Join button, agenda timer, built-in VPN and flexible phone options.
- ✓ Easy to extend with native integrations and advanced applications.

Business Benefits

Scalability & Flexibility

- Effectively grow locations
- Migrate to cloud at your own pace
- Cashflow-friendly OpEx model
- Reduced demand on IT

Applications Integrations

- Support for a wide breadth of apps
- Enterprise-grade apps for users
- Increases productivity
- Collaboration beyond desktop
- Effectice BYCD support

Security & Reliability

- Secure, compliant UC solution
- Controlled, redundant data centre environment
- Encrypted voice traffic



About SS Telecoms

Established in 1989, SS Telecoms offers cutting edge electronic products and customised Telecommunication Solutions that utilises our particular engineering and technical expertise, to meet changeable and diverse communication needs.

- We strive to understand your business
- With our technology and solution design, SS Telecoms becomes an enabler of business



Why Cloud Hosting?

A cloud solution provides the ultimate deployment flexibility, reaching any employee – in any location, on any device. A cloud solution also allows rapid deployment of services and faster speed to market. A new feature or application can immediately be made available on a global basis, making the Cloud the most scalable, cost-effective way to meet the challenges of device evolution today.



MiVoice End Points

The 6900 IP Series is a powerful suite of desk phones with crystal clear audio, advanced features and a broad array of accessories to improve productivity and mobility in today's modern business environment.

- Integration between your mobile and desktop devices
- One touch access to collaboration tools
- Exceptional HD audio quality
- Sleek, modern styling with high quality feel
- Mitel grill – handset ribs for improved shouldering



MiCollab

Improve the speed & quality of decisions being made in your business by providing employees with everything they need to connect, communicate and collaborate with others from any place, at any time

Mitel® MiCollab simplifies the way employees talk, meet, and share information with others by bringing together essential communications and collaboration tools into a single solution.

MiTeam Meetings

Persistent, virtual workspaces for team conversations, content sharing, and meetings, with features including:

- STREAMS – virtual workspaces where group members can discuss topics, share content, assign action items, and not have to search through multiple locations
- REVIEW – review shared content using a variety of annotation methods, including text, voice and video clip (MP4)
- TASKS – assign and track action items to ensure team members understand what needs to be accomplished, who is responsible, and what date it's required by
- MEET– create collaborative meetings on the fly, by choosing the participants, sending invitations, and launching the real-time meeting all from directly within the virtual workspace



POPI Compliant Call Recording and TMS Reporting

Reliable, Efficient and Compliant Call Recording Power-packed with a wide range of features and capabilities, iReCall gives you all the tools you need to manage your call recording needs with exceptional ease. Our software has been designed to help you maximise both productivity and standards of service in your business

Key Benefits

- Secure, accessible data with cloud storage and backup
- Unlimited, multi-level supervisory access
- No 3rd party plugins needed to search and listen to calls
- Flexible, comprehensive statistics on all call recordings.
- Reports and statistics available per user, extension or telephone number.
- Advanced analysis and automated report generation.
- Quick, automated report distribution via email
- Full compliance with POPI, FICA, FAIS, SOX, PCI, NCA and CPA requirements..



Unit 31B, Monte Carlo Crescent, Kyalami Business Park, Midrand, Gauteng

+27 12 664 4644
info@sstelecoms.com
www.sstelecoms.com